

# SAIA

South African Institute of Architects  
Knowledge • Advocacy • Excellence



**Newsflash 2013.19**

**DATE: 18 June 2013**



## **Conflict Management for Built Environment Professionals**

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### **A One Day CPD Workshop**

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Transform conflict into an opportunity for creative solutions  
and stronger relationships

Conflict is a condition of life; it's a product of normal human behaviour. Conflicts may bring about growth and new opportunities, or fear, stagnation and destruction. The way conflicts are managed is decisive in determining whether they become destructive or constructive.

**The Course will cover:**

- Understanding conflict and its impact on performance
- Different approaches to manage conflict
- Developing a win-win approach to conflict
- Effective communication techniques
- Tools for diagnosing and mapping conflict
- Negotiating for the best outcome
- Strategies for dealing with difficult behaviours

- Dealing with your own reactions in difficult situations

**Cost :**

Full workshop price R1595.00

Discounted price for SAIA and CESA members R1 395.00

Price for early registrations (up to two weeks before R1 395.00

*Prices include VAT*

The price includes lunch, teas, and course materials. Only one discount is applicable, i.e. either the voluntary association discount or the early registration discount. Please note that due to commitments re the hire of catered venues we cannot guarantee a refund where cancellations are made less than 5 days before the course. Other cancellations attract a 15% administration fee.

**Bookings and dates of courses: (see registration forms below)**

RSVP:Tracey Tel: 043 735 3804Fax: 043 735 3805

E-mail: [marketing@honeyguide-sa.co.za](mailto:marketing@honeyguide-sa.co.za)

[Click here to find out more](#)

Click on any of the following to download the registration forms for your region.

[Port Elizabeth](#)

[Centurion](#)

[Polokwane](#)

[Johannesburg](#)

[Durban](#)

[Richard's Bay](#)

[Cape Town](#)

Activity Reference : CPD SAIA 12-19  
SACAP Category One CPD credit value : 1.5 Points



SAIA is committed to keeping our members informed and up to date on the latest in the architectural profession. If you have any content or information to submit...

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